

Privacy Policy

INTRODUCTION:

- The Privacy Policy of the application “Filey” (hereinafter known as the “Application”) clarifies the relationship of the collecting, using, storing, sharing and the protection of your personal information, the beforementioned also applies to the Application and all websites, services and tools related to the Application, moreover and regardless of how these services are accessed, even though through mobile and tablet devices, reading and reviewing the Privacy Policy is important to you so we recommend to review it from time to time.
- You can visit the Application without registering a personal account, and when you decide to provide the Application with your personal information to register a personal account, you agree that this information will be stored in our data platform or by any third party.
- The privacy policy may change from time to time, so we advise you to read it completely and regularly, and the modified version of the privacy policy will be activated once published on the Application. by continuing to use the Application, websites and any applications related to it and the rest of the services is considered as acceptance our continuity to process your personal information in accordance with the terms of the amended privacy policy.

PERSONAL INFORMATION WE COLLECT FROM YOU:

- When you visit the Application or use the services provided by the Application, or respond to advertisements or other existing content, the Application may automatically collect information sent from your device, whether it is a computer, mobile phone or other device, and your use of the site is considered an Implicit consent to the use of such information for statistical purposes, including but not limited to the following:
 1. General information that is mostly collected through your interaction on the Application, including: device number, device type, your location information, Internet connection information, page view statistics, visits to and from the Application, returned links, ad data, protocol address, Internet access information, and other information.
 2. When you decide to register in the Application and use the requested services, book or check the price of the services provided by the Application, it may require you to provide us with the necessary information that enables us to fulfil your request, and this may include but not be limited to the following:
 - **In the case of individuals:** name, age, contact information (e-mail, address, and phone number), date and place of birth, address in addition to payment data.

3. The information that the Application collects through cookies (tracking logs), and through the Internet and similar technologies.
4. The Application may also collect any information that you enter or that you provide when you use its services, and this information includes the following:
 - a. Registration information in the Application, such as your name, address, email, phone number and other similar information, in addition to that we may verify your phone number and email by contacting you directly.
 - b. Information provided while settling disputes, correspondence through the Application, and messages sent to it.
 - c. The Application may receive or collect your information from a third party and add it to your account data, this data includes: demographic data, contact data and any additional data.
 - d. information about your communication with our customer service, or the results of your answers to inquiries or surveys, and we are entitled to collect your feedback, ratings and other comments relating to your use of the site.
 - e. Your personal data may be used to complete and manage your reservation of service, and we may send necessary and required details to the supplier of service, equipment, machinery, and we may send necessary details to any relevant supplier.

OUR USE OF YOUR PERSONAL INFORMATION:

- The user acknowledges and agrees that the Application has the right to use such personal information for the following purposes:
 1. Enable you to access the services provided by us, as well as communicating with you through customer service through e-mail or phone number.
 2. Preventing potential damage or disclosure when investigated by the competent authorities, or the existence and possibility of prohibited activities in which is in violation to the law, or non-compliance with the terms and conditions of use of the Application.
 3. Customize, measure, and improve the Application services; including its content and the advertisements offered.
 4. Communicating with you through e-mail, alerts, text messages or phone, to find out about the services of the Application regarding marketing purposes, updates, promotions, or for any purpose as set ahead in this privacy policy or as amended.
 5. The Application provides a login service that enables you to access the Application or website through your login credentials, and the platform provides services that enable you to share your information on various social networking sites.(third party)
 6. Although we make reasonable efforts to maintain your privacy, we may be forced to reveal your personal information to law enforcement agencies, government

agencies or other third parties, whereby we may be compelled to do so by a court order or similar legal process, or if we believe that it is required to disclose your personal information to comply with the law and in cooperation with any ongoing investigation, or we believe that revealing of your personal information is necessary to prevent any physical harm or financial loss to any third party, or to report a suspected illegal activity or to investigate a possible violation of our user agreement.

7. If we are approached by a potential buyer which is interested in purchasing Application, we may reveal your personal information to the potential client during the purchase or due diligence process.
8. We will never sell or rent your personal information to any third party in and we will not share your personal information with any third party in accordance with this privacy policy.
9. By registering in the Application, you expressly agree to receive promotional emails, messages about our services, as well as emails regarding changes and new features of the Application from time to time.
10. Comments provided by yourself regarding the Application will be used for marketing purposes.

LINKS THAT MAY BE ESTABLISHED WITH A THIRD-PARTY WEBSITE:

1. Unless this privacy policy provides that information from such parties is provided in other ways, it applies only to the use and transfer of information that the Application collects about you, and the Application does not have the right to control the privacy policy of any third party.
2. The Application may contain links to other sites, so we are not responsible for the terms and conditions and privacy policy of those sites, so we advise you when you leave the Application to read the privacy policy of those sites.

COOKIES (TRACKING LOGS):

1. The application uses cookies technology, like many similar sites and Applications, which are (small files placed on your own device) when you visit certain pages and sections in the Application.
2. The cookies we use do not reveal your personal information, but rather help us to follow and improve your experience through the Application and contribute to our follow-up to the most popular sections, therefore you always have the freedom to refuse the use of cookies if your browser allows it.
3. Some companies that advertise on our website may view cookies and network settings of our website for the purposes of marketing and advertisement, these companies follow such data and statistics via Internet protocols for the purpose of improving the quality

of their advertisements and measure their effectiveness, and these companies, under the agreements concluded between us, have the right the use of technical means (cookies, network settings, and special programming codes “JavaScript”) for the same purposes mentioned above, which lead to developing the advertising content of these companies and measuring the effectiveness of these ads, without any other goals that may harm our visitors.

SPAM AND SCAM MESSAGES ARE PROHIBITED:

1. The Application does not tolerate those who abuse it on the Internet, and as a user, you are not authorized to add other users of the Application to your email or regular mailing list for commercial purposes, even if one of them has offered, bought or sold something from you previously, unless you get explicit consent to this, and if you notice that there are those who misuse the Application (by fake e-mail address), please inform us by communicating with customer service so that legal actions are taken in this regard.
2. We may scan messages automatically, looking for spam, viruses, hacking and other harmful or illegal activity or prohibited content.
3. To report any spam or scam messages related to the beneficiary related to or impersonating the Application, please forward the message to: **info@printfiley.com**

If you need more information or have any questions about the privacy policy, please feel free to contact our customer service team from the "Contact Us" link.